

# NATIONAL PANEL OF ASSESSORS ONGOING SUPPORT (OSA)



## Ongoing Support

For those Participants achieving a 26 Week Employment Outcome, DES providers will initially determine if Ongoing Support is best suited to an individual Participant's needs or if the Participant can be Exited as an Independent Worker. For those who require Ongoing Support to retain their job, three support options will be available:

- Flexible Ongoing Support – available in both DES programs
- Moderate Ongoing Support – available in the Employment Support Service only, and
- High Ongoing Support – available in the Employment Support Service only.

Job in Jeopardy Participants who achieve an Outcome and are not Exited as Independent Workers, may also access Ongoing Support where a DES provider refers the Job in Jeopardy Participant for an Ongoing Support Assessment (OSA).

OSA assessors will independently assess the Ongoing Support needs of Participants.